

## Corporate Overview

We are a management consulting firm located in San Antonio, Texas, founded by Dr. José Lugo Santiago (USAF Ret.) to help organizations deal with process improvement, automation of processes, and program and project management. We solve complex challenges through strategic foresight, transformative leadership, quality and risk management, data management, and process optimization, so our clients can excel in dynamic and ever-changing environments.

## Our Approach

Our approach ensures your agency not only forecasts future scenarios but also innovates and adapts effectively, avoiding potential disruptions.

We provide...

- Expertise in developing strategic thinking and operational efficiency.
- Balance Score Card implementation to manage strategic objectives.
- Culture, Team, and Organizational Capability assessments.
- Experiential leadership training designed for public sector leadership.
- Quality Management Systems auditing, and roadmap coaching to ISO 9001:2015 requirements.
- Strategy Development, Scenario Development, and Strategy Stress Testing with clear change management road-mapping methodology.

## Industry Certifications

- ❖ American Society for Quality Certified Manager of Quality & Organizational Excellence
- ❖ Certified Six Sigma Master Blackbelt
- ❖ Project Management Professional
- ❖ ISO 9001:2015 External and Internal Auditor

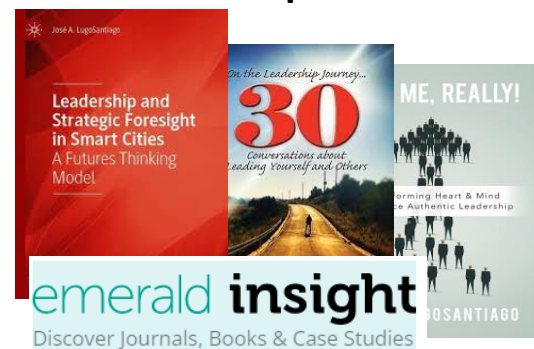
## Past Performance



## Areas of Expertise

- ❖ Strategy and Road-mapping
- ❖ Process Engineering
- ❖ Quality Management Sys
- ❖ ISO9001:2015
- ❖ Balance Scorecard Method
- ❖ Risk Management
- ❖ Project Management
- ❖ Lean, Six Sigma, Change Mgt
- ❖ Culture & Org. Assessments
- ❖ Biz Process Management
- ❖ Strategic Foresight

## Published Expertise!



## Company Data

Company LinkedIn Profile:

[www.linkedin.com/company/lsegconsulting/](http://www.linkedin.com/company/lsegconsulting/)

NAICS Codes:

523920	541611	541612
541613	541614	541618
541690	541990	561499
611430	561110	